

Summer Internship Programme – Insurance Industry (2021 Intake)

保險業「暑期實習計劃」(2021年)

Participating Companies & Vacancies (as at 6 Jan 2021) 參與機構及職位空缺 (截至2021年1月6日)

| Stream 分流 | Company 機構 | Job Title 職位名稱 | Job Duties 工作範圍 | Job Requirement* (Basic requirement* for the SIP: - non-final year undergraduate student; and - enrolled in a full-time accredited programme provided by a local education institution; or - a sub-degree final year student who received a conditional offer from a full-time locally- accredited degree programme. 職位要求 (暑期實習計劃基本要求*: - 非應屆畢業生; 及 - 修讀本地教育機構提供的全日制經評審學士學位課 程; 或 - 應屆副學位畢業生並已獲經評審的本地全日制學士 學位課程有條件取錄) |
|--------------|---------------------------------|------------------------|---|---|
| Insurance | AIG Insurance Hong Kong Limited | Risk Management Intern | Perform risk limit monitoring Collate / produce stress testing results and identify drivers to movements Conduct research on topical and emerging risks | Penultimate-year university student majoring in Risk, Actuarial, Mathematics or a quantitative discipline Good English communication skills Knowledge of Excel, VBA, Qlikview / Power BI |
| Insurance | Asia Insurance Company Limited | Intern | To provide policy's administrative and general clerical support in business team: • Collect register and consolidate the incoming documents • Assist in preparing correspondences monthly reports and presentation materials • Involve in processing insurance applications • Maintain filing system • Handle data input, checking and mailing • Perform ad hoc duties as assigned by manager / supervisor | |

| Insurance | AXA XL | Summer Intern | Joining as the AXA XL Summer Intern, you will have the opportunity to experience in a global leading insurance company through on-the-job experience from June to August 2021. During the internship, you will provide support to the function/ business and participate in ad-hoc assignments and projects when required. You will also have the chance to interact with our professionals and business leaders in the Hong Kong office and grasp a better understanding of our business. Through the hands-on experience and various learning opportunities in AXA XL, this will foster your future career opportunities and professional development | Positive attitude, self-motivated and eager to learn Good team player, good communication and interpersonal skills Proficiency in English and Chinese |
|-----------|--|--|--|--|
| Insurance | Blue Cross (Asia-Pacific) Insurance Limited | Administrative Assistant (Risk Management) | Perform all administrative duties of the Risk Management Division Assist the manager to collect information from various divisions / departments for risk reports Consolidation of risk related information for reports and presentation materials Coordination and preparation of various meetings | University student Proficiency in MS Word, Excel (include Macro) and PowerPoint Some job experience is preferable, but not required Basic knowledge in insurance products Good analytical and problem solving skills Be outspoken; able to handle multi-tasks and good time management skill Good communication skill in both Cantonese, Chinese and English |
| Insurance | Blue Cross (Asia-Pacific) Insurance Limited | QA Assistant (Information Technology & Business Analysis) | Study functional system specifications and requirement and prepare test cases Report UAT testing progress, test results in an efficient and detail manner Verify defect fixes and report retest results Ensure the validated deliverables meet functional system specifications and requirements | Degree holder in Computer Science or other related discipline Experience in insurance business is an advantage but not mandatory Have basic knowledge in web application and mobile application Self-motivated with strong analytical and problem solving skills Good team player with strong interpersonal and communication skills |

| Insurance | Blue Cross (Asia-Pacific) Insurance Limited | Administrative Assistant (Actuarial) | Assist in the monthly valuation process Assist in development of pricing and reinsurance models Support other life insurance projects | Knowledge in computer programming Knowledge with insurance Strong communication skill and good problem solving skill Teamwork orientation; development and learning orientation |
|-----------|--|--|--|---|
| Insurance | Blue Cross (Asia-Pacific) Insurance Limited | Administrative Assistant (Claims) | Claim administration work E.g. Files, records, claim's documents and system control UAT Assist in templates and document automation | Degree holder (VTC/ University) Eager to learn and assist in claims automation & UAT Accurate typing; advanced in Microsoft Word / Excel (VBA) / Access Good interpersonal skills; self-initiative and enjoy working |
| Insurance | Blue Cross (Asia-Pacific) Insurance Limited | Administrative Assistant (Human Resources / Office Administration) | Provide daily administration clerical support to the Department Maintain proper filing records and documents on file Data input Ad-hoc task as required | Major in Business Administration or related disciplines |
| Insurance | Blue Insurance Limited | Intern, Distribution & Product | The candidate will work with Distribution & Product team and responsible for the following: Look & feel exploration, conceptual & visual development, and final execution of design directions Assist in asset creation and presentation preparation Provide support on print and digital projects and visuals elements of a new digital launch | Individual who is independent, passionate, creative and determined to make a difference Quick learner with a "can-do" attitude and positive mindset Good team player who is highly flexible with an analytical mindset, excellent interpersonal and communication skills Proficient in both spoken and written English and Chinese, fluent in Mandarin is an advantage |

| Insurance | Blue Insurance Limited | Intern, People & Workplace | The candidate will attach to People function to acquire fundamentals of insurance, human resources and business knowledge. He/she will be responsible for the following: • Provide support in a full spectrum of HR functions, such as Talent Acquisition, Rewards and Talent Development • Assist in organizing and coordinating various HR initiatives, staff engagement programmes and internal communications • Participate in digital transformation initiatives and other assigned projects | and determined to make a difference Quick learner with a "can-do" attitude and positive |
|-----------|--|--|--|---|
| Insurance | Blue Insurance Limited | Intern, Information Technology | The candidate will work with IT team to gain hands-on experience in forefront of technology. He/she will be responsible for the following: Assist in software development activities and architecture design to meet functional and performance requirements Provide technical support on software testing, quality assurance and documentation Research on the innovative products and cutting-edge technology of InsurTech / FinTech industry | Individual who is independent, passionate, creative and determined to make a difference Quick learner with a "can-do" attitude and positive mindset Good team player who is highly flexible with an analytical mindset, excellent interpersonal and communication skills Proficient in both spoken and written English and Chinese, fluent in Mandarin is an advantage |
| Insurance | China BOCOM Insurance Company Limited | Summer Intern - Investment Department | Assist in investment operations and portfolio analysis Assist in preparation of reports and materials for Investment Committee and other related meetings On-the-job training provided by the supervisors Handle ad-hoc projects upon requested | Good command of spoken and written English and Chinese Proficiency in MS Office (Word, Excel, PowerPoint, etc.) Strong sense of responsibility Major in finance, accounting or related disciplines Knowledge in Bloomberg is an advantage |

| Insurance | China BOCOM Insurance Company Limited | Summer Intern - Underwriting and Reinsurance Department | Provide support to underwriting & reinsurance administration related activities including but not limited to issuance of policies, data analysis, checking, preparation of summary reports, etc. Gain hands-on experience in policy administration, insurance underwriting and reinsurance arrangement Get deep insight of what it is like to work in general insurance company On-the-job training provided by the supervisors Handle ad-hoc projects upon requested | Good command of spoken and written English and Chinese Proficiency in MS Office (Word, Excel, PowerPoint, etc.) Strong sense of responsibility |
|-----------|--|--|--|--|
| Insurance | China BOCOM Insurance Company Limited | Summer Intern - Claims Department | Provide support in the delivery of claims services for different classes of insurance including but not limited to data processing, preparation of claims payment and correspondence to customers, administration of claims files and other related documents, etc. Gain hands-on experience in claims processing Get deep insight of what it is like to work in general insurance company On-the-job training provided by the supervisors Handle ad-hoc projects upon requested | Good command of spoken and written English and Chinese Proficiency in MS Office (Word, Excel, PowerPoint, etc.) Strong sense of responsibility |
| Insurance | China BOCOM Insurance Company Limited | Summer Intern - Finance Department | Handle daily accounting work Assist in preparing materials for company annual rating review including but not limited to preparation of PowerPoint slides and Excel spreadsheets Provide administrative and clerical support to the department On-the job training provided by the supervisors Handle ad-hoc projects upon requested | Good command of spoken and written English and Chinese Proficiency in MS Office (Word, Excel, PowerPoint, etc.) Strong sense of responsibility Relevant accounting qualification will be an advantage |

| Insurance | China BOCOM Insurance Company Limited | Summer Intern - Human Resources Department | Assist in full-spectrum of human resources functions including but not limited to recruitment & selection training & development, compensation & benefits, HR policy, etc. Assist in preparation of data analysis and report Provide administrative and clerical support On-the-job training provided by the supervisors Handle ad-hoc projects upon requested | Good command of spoken and written English and Chinese Proficiency in MS Office (Word, Excel, PowerPoint, etc.) Strong sense of responsibility |
|-----------|--|---|--|--|
| Insurance | China Life Insurance (Overseas) Co Ltd. | Actuarial Intern (Product Development and Pricing) | • Assist in experience studies and conduct | University students major in Actuarial Science, Mathematics, Statistics, or other related disciplines In progress of acquiring actuarial professional qualification will be an advantage |
| Insurance | China Life Insurance (Overseas) Co Ltd. | Actuarial Intern (Actuarial Department) | Use actuarial software (Risk Agility FM) for cashflow projection Support GL28 project and related User Acceptance Test (UAT) Assist in the research of actuarial and asset information in market | Undergraduate students in Actuarial Science or related discipline Proficiency in MS Office (Word/Access/Excel (VB)/Power Point) Proficiency in modeling by Excel (VBA) is an asset |
| Insurance | China Life Insurance (Overseas) Co Ltd. | Intern (Investment Department) | Analyze new data, make observations | Major in Finance, Economics, Mathematics, Accounting, or Insurance Basic knowledge of Fixed Income/Equity/Alternative Investment |

| Insurance | China Pacific Insurance Co., (H.K.) Ltd | Operation Assistant | Assist in counter services, data input Provide support on system maintenance and testing | Professional knowledge in insurance Proficient in Microsoft Office Hard working, willing to learn Proficiency with Microsoft Software |
|-----------|---|---|---|--|
| Insurance | China Pacific Insurance Co., (H.K.) Ltd | Finance Assistant | Provide support in day-to-day financial operations (Life Insurance) Provide support on financial system testing | Professional knowledge in finance Proficiency with Microsoft Software Hard working, willing to learn Good command of spoken Putonghua and Cantonese |
| Insurance | China Pacific Insurance Co., (H.K.) Ltd | Marketing Assistant | Gather and organize life insurance marketing information Assist in production of product brochure and promotion material Preparation of promotion leaflets | Good command written English and Chinese Proficiency in Microsoft Software Hard working, willing to learn Good command of spoken Putonghua and Cantonese |
| Insurance | China Taiping Life Insurance (Hong Kong) Company Limited | Summer Intern, Intermediary Department | Assist in daily administration work Assist in document management to insurance brokers | Bachelor Degree, Year 1 or above Fluent in Putonghua, English & Cantonese Familiar with the use of MS Office & Outlook Basic knowledge of current insurance market Basic knowledge of data collection and analysis |
| Insurance | China Taiping Life Insurance (Hong Kong) Company Limited | Summer Intern, Product Marketing Department (Product Department) | Assist in product development, e.g. product document drafting and user acceptance test, etc. Gather market information and prepare market comparison /market intelligence report Assist in other ad hoc projects assigned | Bachelor Degree, Year 2 or above, Actuarial / Business Administration or related disciplines Basic knowledge of MS Office Good analytical skill and communication skills |

| Insurance | China Taiping Life Insurance (Hong Kong) Company Limited | Summer Intern, Product Marketing Department (Product Marketing) | Assist to implement marketing campaigns Liaise with design house for production of product brochure and promotion material Proofread product brochure and promotion material | Bachelor Degree, Year 1 or above Major in Marketing Language, Translation or Communication or related discipline Basic knowledge of MS Office |
|-----------|---|--|--|---|
| Insurance | China Taiping Life Insurance (Hong Kong) Company Limited | Summer Intern, Product Marketing Department (Actuarial Pricing) | Conduct various levels of data analysis and market studies Assist in providing financial information to prepare internal management repot Support new product launch and perform system User Acceptance Test (UAT) Assist in handling special quotation Assist in ad-hoc projects and other duties as required | Strong analytical skill and good communication skill Self-motivated, detail-minded and result-oriented |
| Insurance | China Taiping Life Insurance (Hong Kong) Company Limited | Summer Intern, Alternative Distribution Department | Collating training documents, minutes of the meeting Assist in departmental operational and administrative work, including but not limited to workplace maintenance, logistics and other maintenance support, etc Assist in talent acquisition work, including recruitment planning, designing and interview arrangement and preparation, etc. | Bachelor Degree, Year 2 or above Basic knowledge of data collection and analysis Basic knowledge of MS Office |
| Insurance | China Taiping Life Insurance (Hong Kong) Company Limited | Summer Intern, Finance & Accounting | Assist in Fund Transfer and bank payment Assist in policy premium collection and payment Assist in expense claims Assist in fixed asset management and data analysis | Major in accounting and management With experience in Firm or accounting department of other companies in preferred Capable of intern in next several vacations or part time is preferred |

| Insurance | China Taiping Life Insurance (Hong Kong) Company Limited | Summer Intern, Human Resources Department | Assist in Human Resources research, including data collection, data analysis and report presentation Assist in Human Resources policy review | Bachelor Degree, Year 2 or above Major in HRM or related discipline Basic knowledge of data collection and analysis Basic knowledge of MS Office |
|-----------|---|--|--|--|
| Insurance | China Taiping Life Insurance (Hong Kong) Company Limited | Summer Intern, Investment Department | Assist in Investment management department daily works, including data collection, data analysis, research, reporting and other miscellaneous work | Bachelor Degree, Year 2 or above Major in Finance, Economics, Maths or Computer Science Strong communication skills and excellent team player Strong decision making and analytical skills, act with integrity Basic knowledge of MS Office, Programming skills such as Python, VBA preferred |
| Insurance | China Taiping Life Insurance (Hong Kong) Company Limited | Summer Intern, Investment Department (Credit Analyst) | Credit risk reporting and market information updates Data collection, cleansing and corresponding analysis | Bachelor Degree, Year 3 Major in Finance, mathematics, risk management or related discipline Basic knowledge of fixed income investment and credit Programming skills such as Python, VBA preferred |
| Insurance | China Taiping Life Insurance (Hong Kong) Company Limited | Summer Intern, Investment Department (Investment Analyst) | Assist in preparing routine investment relevant report and results Data collection, cleansing and corresponding analysis Other relevant as requested | Bachelor Degree, Year 3 Major in mathematics, actuarial, risk management or related discipline Basic knowledge of investment, finance or risk management Basic knowledge of MS Office; Programming skills such as Python, VBA preferred Strong analytical skills, communication skills and excellent team player |

| Insurance | China Taiping Life Insurance (Hong Kong) Company Limited | Summer Intern, Actuarial Department | Assist in Actuarial business as usual (BAU) work (e.g. Valuation Reporting, Modelling, • Asset Liability Management, Experience Study, etc) Assist in special project | Bachelor Degree, Year 2 or above Major in Actuarial or related discipline Basic knowledge of actuarial science Basic knowledge of MS Office, especially Excel |
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| Insurance | China Taiping Life Insurance (Hong Kong) Company Limited | Summer Intern, Agency Business Department | Assist daily operation of Agency Business department, including data analysis, filing, scanning Assist agency and operation team Assist in special project | Bachelor Degree, Year 2 or above Basic knowledge of data collection and analysis Basic knowledge of MS Office |
| Insurance | China Taiping Life Insurance (Hong Kong) Company Limited | Summer Intern, Legal and Compliance Department | Assist in conducting research in regulation, ordinance, etc Assist in conducting compliance testing Help reviewing sales materials | Bachelor Degree, Year 2 or above Major in Commerce, Finance, Law or related discipline Basic knowledge of MS Office Good analytical skill |
| Intermediary | Core Pacific - Yamaichi Int'l (H.K.) Ltd | Intern | Work with business support and product team Perform data mining and data upload Participate in marketing events / programmes | Undergraduates in business related or Fin-tech disciplines Good analytical communication and interpersonal skills Proficient in spoken and written English and Chinese Strong self-motivation and eager to learn |
| Intermediary | Cyber Insurance Brokers Limited | Business Management | Business Support Marketing Projects | Detail Oriented, energetic Fluent in English & Cantonese Highly motivated |

| Insurance | Dah Sing Insurance Company (1976) Limited | Summer Intern (Claims) | Administrative support Data input, photocopying, scanning Letters classification, arranging files to warehouse | Proficient in Microsoft Office Good command of written English and Chinese |
|--------------|--|---------------------------------|---|---|
| Insurance | Dah Sing Insurance Company (1976) Limited | Summer Intern (Underwriting) | Administrative support Report preparation Documents follow up | Good command of written English and Chinese Proficient in Microsoft Office |
| Insurance | Dah Sing Insurance Company (1976) Limited | Summer Intern (Business Intern) | Administrative support Report preparation Data analysis and ad hoc project support | Good command of written English and Chinese Proficient in Microsoft Office |
| Intermediary | Delta Asia Wealth Management Limited | Trainee (Customer Services) | Handle after sales services on insurance product Responsible in handling account opening procedures Work closely with team members and other teams to ensure timely resolution of customer enquiries and requests Provide general administration support to the team, e.g. preparation of documents and reports | Business administration, Economics, Finance or related discipline preferred Excellent communication skill Good knowledge of PC applications such as Microsoft Word, Excel |
| Intermediary | Delta Asia Wealth Management Limited | Trainee (Administration) | Provide clerical and administrative support to the department Assist in preparing presentation materials and reports Coordinate with internal and external parties to ensure a smooth operations Perform data checking, data entry, filing and routine duties Handle correspondence and documents | Business administration or any discipline Good communication and interpersonal skills Good knowledge of PC applications such as Microsoft Word, Excel |

| Intermediary | Global Finance Wealth Management Limited | Business Intern – Marketing | Develop, execute sales & marketing activities Develop, maintain and update content in various social media channels Work closely with internal and external parties | Creative, passionate and strong in written Chinese and English Experience in online advertising is an advantage |
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| Intermediary | Global Finance Wealth Management Limited | Business Intern – Multimedia | Provide creative solutions and mockups that meet the brand standards by translating concepts in to digital and / or print formats Create graphics, animations, and special effects, as well as edit graphic design, photos retouching, audio, and video using Adobe Creative Suite | Strong understanding of latest design trends and digital optimization technology Good team player, multi-tasking, willing to learn, open-minded, independent and responsible |
| Intermediary | Global Finance Wealth Management Limited | Management Trainee | Provide support to different Department in carrying out operational and development task Develop business soft-skills such as the ability to communicate and deliver presentations professionally | Demonstrated ability to be flexible and willingness to learn Good analytical skills coupled with financial acumen |
| Insurance | Hang Seng Insurance Company Limited | Claims Administration Officer | Prepare claims management reports and claims data, general claims admin support including claims documents dispatch and checking, prepare claims correspondence, prepare claims payment requisitions, handle other claims related projects, etc | Knowledge in PC applications including Words, Excel, and PowerPoint, Proficiency in written English and Chinese |

| Insurance | Hannover Ruck SE | Underwriting Support Administrator | Day-to-day underwriting and claims support Data capturing and verifying Preparation of reports and administrative support | Familiar with PC operations such as MS Outlook, Word, • Excel and PowerPoint Good command of English and Chinese |
|-----------|--------------------------------------|------------------------------------|--|--|
| Insurance | Hannover Ruck SE | Actuarial Data Analyst | | • Pursuing a Bachelor's degree in actuarial science or other relevant streams, with prior experience in Excel VBA and T-SQL language preferred |
| Insurance | Hannover Ruck SE | | Assist in maintaining and enhancing the core databases of the company for | University Student majoring in Statistics, Actuarial Science, Risk Management, Finance or related discipline with basic knowledge in programming Good analytical and interpersonal skills |
| Insurance | Heng An Standard Life (Asia) Limited | Distribution Servicers Assistant | Assist the administration & documentation of daily sales support activities including but not limited to Creating documentation & filing of communication to broker Establishing CPD training record & retrieval Re-establishing reporting mechanism Assist in digitization projects to streamline the distribution services | Hands-on experience in using PC or other applications Meticulous and attentive to details Good English and Chinese Willing to learn with strong sense of responsibility |

| Insurance | Heng An Standard Life (Asia) Limited | Actuarial Assistant | Assist in data preparation work for IFRS 17 reporting, such as preparing and checking model point files, assumption files, actual accounting data etc. Assist in organizing results from actuarial software, such as documentation of the purpose and assumptions underlying the results | University student majoring in Actuarial, Mathematics or Statistics Experience with excel software |
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| Insurance | Heng An Standard Life (Asia) Limited | HR Assistant compensation | Final payment calculation Payroll input preparation Prepare employee communications Support insurance Record retention Support HR projects | Basic understanding in HK employment ordinance & other HR related legislation Proficiency in Microsoft office |
| Insurance | Heng An Standard Life (Asia) Limited | HR Assistant | Involve in end to end employee lifecycle including talent requisition, pre-employment screening, expatriate relocation, management of employees record, management reporting, employee engagement, training and events Understand of HR policies, benefits and employment ordinance in order to provide answers to employees' enquiries | Basic understanding in HK employment ordinance & other HR related legislation Proficiency in Microsoft Office Effective communicator, listener with a positive mindset |
| Insurance | Heng An Standard Life (Asia) Limited | Administrator, Operations Department | Carry out day-to-day operations in new business, policy processing and administrative support Handle new business applications process Assist in updating manual, procedures and reports Assist in anti-money laundering screening process Assist in ongoing customer retention programme | Fast learner, team work, pay attention to details Proficiency in Microsoft Office |

| Insurance | Heng An Standard Life (Asia) Limited | Project Management Assistant | Assist in project planning, organizing, communicating, managing, reporting and administrative duties to ensure successful delivery of projects On the job training on project governance and project management will be provided Interact with different business functions, involves in all aspects of the business of a dynamic and evolving insurance company | University students major in general business, operations of information technology Good communication skills, energetic with a thirst to learn Strong skills in Microsoft Office |
|-----------|--------------------------------------|---|---|---|
| Insurance | Heng An Standard Life (Asia) Limited | Assistant to Chief Executive | The intern will learn about insurance business management and governance by providing support to our chief executive Assist to prepare a range of analyses in excel and building slides in PowerPoint, conducting researches Assist CE in day to day activities, including monitoring progress of various projects, supporting various strategic initiatives, programmes and events Deliver critical thinking and effective communication by actively engaging with our CE and senior leaders from various departments | Strong written, verbal and visual communication skills Able to be proactive and take initiatives Independent thinker, flexible and adaptable |
| Insurance | Heng An Standard Life (Asia) Limited | Analyst Assistant / Investment Assistant | Analyst Assistant / Investment Assistant Assist analysts/investment managers to complete research, analysis and investment support for macroeconomics, equity and fixed income investment Complete other work related to investment business | Bachelor Be serious and responsible for work, and have a spirit of exploring something new |

| Insurance | Heng An Standard Life (Asia) Limited | Marketing Assistant | Support customer & marketing team in online/offline promotion campaigns, events and other marketing initiatives Support on market research, PR and media monitoring | Good writing and editing skills in Chinese and English Attention to details Good interpersonal skill |
|--------------|--|-----------------------------|---|---|
| Intermediary | Hong Kong Actuarial Insurance Consultants Company Limited | Management Trainee (1) | Data analysis Programming Web Maintenance | Proficiency in Python, Java-script, Nodejs / React / mongoDB / PostgreSQL Responsibility, able to work independently |
| Intermediary | Hong Kong Actuarial Insurance Consultants Company Limited | Management Trainee (2) | Articles writing General administration | Good command of written English and Chinese Proficiency in Photoshop or Illustrator Responsibility, able to work independently |
| Intermediary | LSC Insurance Consultants Ltd | Account Executive Assistant | Implement and execute digital initiatives in streamlining operations and marketing Support manager in data research, analytics and short projects Assist account executive on handling documentations and administration duties Articles writing | Humble, willing-to-learn-attitude and passion to drive excellency communicator Detail minded on numbers Do not require extensive knowledge on insurance |
| Intermediary | Marsh (Hong Kong) Limited | Intern | Interns would be offered opportunities in carrying out the following tasks: • Data analysis • Assist in marketing • Handling documentation • Other ad-hoc duties with the assigned practice | Non-final year undergraduate students with a major in Business or Finance Relevant exposure to risk management, insurance logistics, or marketing would be advantageous Strong communication skills and learning agility Fluency in English and Cantonese/Mandarin |

| Insurance | Manulife (International) Limited | Summer Intern – Distribution Management | Assist in training result analysis and generate reports Assist in training material production – type PowerPoints / Words / Excel Liaison with printers and vendors where applicable | A strong customer – focused mindset Must be fluent in Cantonese and English (read and write) |
|--------------|--|--|---|--|
| Insurance | Manulife (International) Limited | Summer Intern - Customer Experience & Transformation | Create charts and help to draft internal reports Review and analyze customer feedback and company data to draw insights and identify trends with respect to issues impacting employees and customers Work with the Innovation & Customer Experience team to manage the Manulife Hong Kong Net Promoter System (NPS) | • Must be fluent in Cantonese and English (read and write) |
| Insurance | Manulife (International) Limited | Summer Intern – Customer Contact Centre | Handle and resolve customer queries and requests via phone on MPF inquiries and services in a professional Operate with other teams and team members to ensure timely resolution of customer requests and problems | Energetic and reliable professionals Good telephone manner with good interpersonal skills Good communication skills in English, Mandarin and Chinese |
| Intermediary | MI Insurance Brokers Limited | Summer Intern | Participate an on-line insurance portal interface with insurers' portal via API for certain personal line homogeneous products Assist in marketing initiative | Self-discipline, proactive with a CAN-DO attitude Good command of written and spoken English |
| Intermediary | Money Concepts (Asia) Holdings Limited | Administrative Internship | Customer service, Policy administration & follow up Prepare forms and illustrations for client meeting, clerical support | Good PC and MS Office skills Independent, responsible, willing to learn, self- initiated, Good team player with positive attitude Strong communication and interpersonal skills |

| Intermediary | Money Concepts (Asia) Holdings Limited | Marketing Internship | Handle customers enquires Support sales & marketing and client related activities Prepare marketing materials and proposals Organize promotions, handle projects | Good PC and MS Office skills Independent, responsible, willing to learn, self- initiated Good team player with positive attitude Strong communication and interpersonal skills |
|--------------|--|-------------------------------|---|---|
| Intermediary | Money Concepts (Asia) Holdings Limited | Financial Planning Internship | Prepare sales related materials, proposals, product comparison & research Promotion Analysis related tasks | Good PC & MS Office skills Independent, responsible, willing to learn, self- initiated Good team player Strong communication and interpersonal skills |
| Insurance | MSIG Insurance (Hong Kong) Limited | Project Trainee | Assist in RPA development including ideas generation, collecting and analyzing | Undergraduates (Year 2 or Year 3 students) major in Computer Science / Information Technology / Computer Engineering or any related disciplines Knowledge in RPA technologies or application is preferable |
| Insurance | Oreana Financial Services Limited | Administrative Officer | Assist in various aspects of documentation and administrative work Responsible for data entry and document processing Support ad hoc projects and assignments provided by supervisors | Good in MS Office applications, including Word, Excel and Chinese Word Processing Independent, self-motivated and detail-minded |
| Intermediary | Sara. T. L. Company | Secretary | Administrative support Filing Occasionally required to work outside (bank, post office) | Good communication skills Independent Active Responsibility Willing to learn Fluent Cantonese |

| Intermediary | Sara. T. L. Company | Summer Intern, Investment Management (Investment Analyst) | Assist in preparing routine investment relevant report and results Data collection, cleansing and Corresponding analysis Other relevant as requested | Year 3 Major in Mathematics, Actuarial, Risk Management or related discipline Fluent Cantonese Basic knowledge of investment, finance or risk management Basic knowledge of MS Office Strong analytical skills, communication skills and excellent team player |
|--------------|--------------------------------------|--|---|---|
| Insurance | Sompo Insurance (Hong Kong) Co., Ltd | Clerks – Underwriting / Policy Admin / Claims | Provide clerical support, such as data input, documentation, simple claims processing, etc. | |
| Insurance | Tahoe Life Insurance Company Limited | Operation Assistant | To handle daily general administration work To follow up with the office administration and coordinate with others departments in maintaining the office in good condition Provide support on preparing management reports on regular basis | Strong Knowledge in Microsoft Officer such as Access, Excel, Word & PowerPoint Proficiency in both spoken and written English and Chinese |
| Insurance | Target Insurance Company Limited | General Clerk | Provide clerical and administrative support in different department (Underwriting Dept / Claims Dept / Customer Service Dept / Account Dept) | Positive attitude, cheerful manner and willing to learn Good communication skills in English, Cantonese and Mandarin |
| Insurance | Transatlantic Reinsurance Company | Summer Intern | To provide administrative support for Treaty Underwriting, Actuarial, Accounts, and Compliance Departments | Basic knowledge of insurance Passed or studying towards the IIQE exam |
| Intermediary | Tung Chi Consulting Limited | Insurance Internship Assistant | Assist operation works such as data input Filing Documents preparation | • Fluent in English and Mandarin |

| Insurance | Zurich Services (Hong Kong) Limited | Claims Intern – Property and Specialty | Assist in preparing claims data analysis on claims trend and financial performance to customer to improve customer's claims journey Assist in monitoring the performance of service supplier Handle simple property and liability claims timely | Proficient computer skills, including Microsoft Word, PowerPoint and Excel Good written and verbal communication skills |
|-----------|-------------------------------------|---|---|--|
| Insurance | Zurich Services (Hong Kong) Limited | Claims Intern – Customer Relationship and Supply Partner Management | enquiries and problem solving in relation to | PowerPoint and Excel |
| Insurance | Zurich Services (Hong Kong) Limited | Claims Intern – Motor | Assist in handling simple motor claim and preparing data analysis Assist in developing claim tools to simplify the claim process Participate in team projects in improving customers' e-claim submission experience | Proficient computer skills, including Microsoft Word, PowerPoint and Excel Good written and verbal communication skills |
| Insurance | Zurich Services (Hong Kong) Limited | Claims Intern – Claims Support | Provide assistance to the team, e.g. support on data issues and data related projects Participate in transformation projects in claims handling Provide administrative support on claims recovery process and claims fraud prevention | Proficiency in spoken and written English Knowledge on SDLC, SQL and data analytics (including but not limited to use of Microsoft Excel) |

| Insurance | Zurich Services (Hong Kong) Limited | Claims Intern – Business Analysis | Review and improve simplification and automation of claims process, e.g. expansion of robotic automation capability and analysis of claimants' behavior Assist in claims handling, e.g. fraud prevention and investigation, and assessment of policy coverage for reported incidents | |
|-----------|-------------------------------------|--|--|---|
| Insurance | Zurich Services (Hong Kong) Limited | Intern - Digital Capability Building | Assist in implementing quality assurance on digital solution (e.g. Mobile App and Chatbot) Conduct research and analysis on digital trends and competitors Assist in operating the corporate site and data extraction | knowledge of the latest digital trends • Majoring in Computer Science, eCommerce, Information System Management, Business Management or UIUX Design would be an advantage |
| Insurance | Zurich Services (Hong Kong) Limited | Intern – Digital Content Management | Create digital communications (e.g. webpages and eDMs) with the help of modern content management systems Assist with data analytics of corporate's web platforms, extract insights to better customer experience and support business objectives Coordinate with internal and external parties to help with focus groups-related matters, aiding development of various | Basic understanding in operating content management systems of digital delivery channels Knowledge on Google Analytics, Data Studio and Google Search Console |
| Insurance | Zurich Services (Hong Kong) Limited | Intern – Product and Proposition | Assist in managing the full product development lifecycle and building sound business case of all new General Insurance products Conduct research and analysis on market trends and competitors' product strategies Collaborate with internal and external parties to co-create new product and service concepts which align with corporate's strategy | Majoring in Business Administration, Insurance, Marketing, Finance or related disciplines Strong business acumen, innovative thinking and strong team players comfortable with sharing new ideas |

| Insurance | Zurich Services (Hong Kong) Limited | Intern – Group Audit | Perform audit activities with team support and gain insight into insurance operations, processes and controls Execute audit work under the direction of the Auditor-In-Charge (AIC), e.g. examining and reviewing documents to ensure compliance with company and department policies and procedures Assist in the compilation of management and audit reports | Information Systems Strong academic aptitude and well-developed analytical problem-solving skills |
|-----------|-------------------------------------|--------------------------|---|---|
| Insurance | Zurich Services (Hong Kong) Limited | Intern – Human Resources | Assist in providing statistical analysis, initiating report automation with employee data, performing data mapping and designing automation processes and reports Assist in developing innovative staff communications including written and visual communications in an accurate and timely manner Support the development of our Human Resources webpage and portal | Majoring in a quantitative discipline is preferred (e.g. Statistics, Operations Research, Informatics, Computer Science and Mathematics) Native in Cantonese with strong Chinese and English language skills |
| Insurance | Zurich Services (Hong Kong) Limited | Intern – Legal | Assist in building an in-house legal database Assist in Legal Training or Legislation Review to staff Conduct legal research, analysis and translation | Majoring in Law or related disciplines Good computer literacy and research skills |
| Insurance | Zurich Services (Hong Kong) Limited | Intern – Life Strategy | Assist in designing the structure and requirements of a knowledge base hub Assist in mapping out campaign request and approval process Manage databases and input information, data, and records as needed | Good written and verbal communication skills Proficient computer skills, including Microsoft Word, PowerPoint and Excel |

| Insurance | Zurich Services (Hong Kong) Limited | Intern – Life Distribution | Provide administrative support on product training, arranging external meetings with partners and liaison with internal and external parties for new product launch Act as a key contact point for broker enquires on system issues including advisory portal and other related portals Handle broker enquiries on quotation requests and portal registration | Proficient computer skills, including Microsoft Word, PowerPoint and Excel Proficiency in Cantonese and Mandarin with good command of written English |
|-----------|-------------------------------------|-----------------------------------|---|--|
| Insurance | Zurich Services (Hong Kong) Limited | Intern – Marketing Communications | Prepare the bilingual copywriting or write- up for internal and external communications, translation, proofreading, simple visual or form design Support timely execution of marcom, branding, culture-building related projects and events Assist in the production of marketing collaterals and digital tools | Good written and verbal communication skills Experience in Photoshop, Adobe InDesign and video editing software is a plus |
| Insurance | Zurich Services (Hong Kong) Limited | Intern – Marketing Analytics | Assist in keeping abreast of customer service market trend, capture voices of customers and conduct root cause analysis Analyze data from Research Studies including NPS and Brand Studies Support in conducting the Customer Journey Mapping | Majoring in Data Analysis, Data Science, Business, or related field preferred Proficient computer skills, including Microsoft PowerPoint, Excel and Power BI |
| Insurance | Zurich Services (Hong Kong) Limited | Intern – Data Science | Support automation of processes using a combination of OCR, natural language processing and Microsoft Azure stack Analyze business data to identify opportunities for automation or other Data Science applications Work closely with the different teams and functions to implement business solutions into a production environment | Strong data science skills, ideally experience with R and SQL programming languages or similar Strong communication skills, able to communicate complex business issues and solutions to the wider business |

| Insurance | Zurich Services (Hong Kong) Limited | Intern – Compliance | Assist in compliance review of business controls Manage the monitoring activities to assess the business compliance with rules, regulations and internal requirements Advise and support the development and implementation of new policies, workflows and control processes | |
|-----------|-------------------------------------|--|--|---|
| Insurance | Zurich Services (Hong Kong) Limited | Claims Intern - Employees' Compensation | Assist in developing dashboards and data analytics Provide assistance to claims handlers in managing their portfolio and analyzing data Participate in projects that improves team performance | • |

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